



Heartland Area
700 E Butterfield Rd – 4th Floor
Lombard, IL 60148
(800) 964-8988

Wednesday, April 6, 2022

Cape Town Village South resident
Address
High Ridge, MO 63049

Re: trash service

Dear resident,

Waste Management is proud to be your service provider. We trust that our drivers are doing a good job for you. We do have a request. If you do not already have and use one of our 96-gallon poly trash carts, we encourage you to request and use one. Your weekly service will include one (1) 96-gallon trash cart for no charge.

The trash service includes the cart and the contents of the cart weekly. ~~Nothing additional!~~ So if one of the 96-gallon WM carts does not provide you with enough weekly capacity, you are able to rent a 2nd WM 96-gallon cart. The rental charge beginning May 1, 2022, will be \$3.50 per cart per month

You are still allowed one (1) non-hazardous bulky item per month on the last service day each month.

Please contact our customer service center at (800) 964-8988 to request your first free WM trash cart.

We ask this for several reasons:

- 1) It has a capacity equal to or greater than the collective volume of bags or personal cans you may currently use
- 2) It is likely easier to move from your garage to the road for service each week as it is a wheeled cart.
- 3) We own and repair/replace if needed due to any breakage like wheels, lid, or cart body with no charge to the resident. Sorry, we do not replace if they simply get to smelling bad.
- 4) By having and using the WM cart, it is safer for the driver since he/she can use the hydraulic process to empty instead of leaving the truck and manually dumping/collecting.
- 5) It saves you money by not needing you to purchase a new personal can should yours get broken during the service.

Thank you for your business.

Waste Management of Missouri, Inc